



The National Partnership for Student Success

Technical Assistance Process

NPSS SUPPORT HUB TECHNICAL ASSISTANCE

The National Partnership for Student Success (NPSS) seeks to connect providers of student supports with other organizations working toward the same goals in order to build the field of evidence-based, holistic, people-powered student supports and improve the capacity of local providers of these supports. As such, the NPSS Support Hub offers technical assistance to states, school districts, schools, and other public or nonprofit entities providing tutoring, mentoring, student success coaching, post-secondary transition coaching, and wraparound support coordination, including in the context of afterschool and summer programs.

The type and intensity of technical assistance required will depend upon the diverse and unique needs of support seekers. To address the range of assistance needed given current capacity, the NPSS Support Hub is resourced to provide moderate-intensity technical assistance by offering events, webinars, resources, consultation, and access to networks to support NPSS affiliates in recruiting more volunteers and improving the quality of programs. The NPSS does not make grants or offer financial support. Depending on the number and type of technical assistance requests received, the NPSS Support Hub may prioritize certain higher impact requests for more intensive support. In cases of extraordinary alignment, the NPSS may escalate an organization's request to explore more intensive pro-bono consulting support.

NPSS SUPPORT HUB TECHNICAL ASSISTANCE OFFERINGS

Technical Assistance leads will provide technical assistance, including the types of technical assistance outlined below to nonprofit organizations, schools, districts, and state or local government agencies implementing, designing, and/or improving NPSS-aligned programs within their respective domain from around the country. Technical assistance may include the following types of support:

CONSULTATION

- Initial consultation with technical assistance leads to assess goals and develop recommended next steps
- Where needed, review and provide consultation on potential areas of improvement to meet NPSS voluntary quality standards
- Guidance and planning support to state and local efforts on creating local versions of the NPSS including how existing infrastructure and funding can be leveraged to launch and sustain local applications of NPSS

WEBINARS AND EVENTS

- Invitations to NPSS-sponsored webinars and events including learning communities, led by NPSS Hub staff and/or technical assistance leads
- Access to affiliated webinars/trainings regarding the design and implementation of NPSS-aligned supports led by technical assistance leads

RESOURCES

- Access to curated NPSS Support Hub resources and research in each NPSS student support domain and tools to support the sourcing and training of additional people power, identifying access to and use of funding for holistic, evidence-based supports, and developing and sustaining partnerships, among others.
- Access to tools to support program improvement in alignment with NPSS voluntary quality standards

ACCESS TO NETWORKS

- Support in building connections between and capacity among service providers and schools/school districts through distribution of information regarding landscape and availability of NPSS-aligned programs
- Serving as a connector to other organizations that could serve as thought partners or examples
- The NPSS is not positioned to make grants or offer direct financial support but, in certain circumstances, may provide information and resources on potential funding opportunities

